MANORCARE HEALTH SERVICES 265 SOUTH NATIONAL AVENUE

FOND DU LAC 54935 Corporation Phone: (920) 922-7342 Ownership: Operated from 1/1 To 12/31 Days of Operation: 365 Highest Level License: Skilled Operate in Conjunction with Hospital? No Operate in Conjunction with CBRF? No Number of Beds Set Up and Staffed (12/31/02): 107 Title 18 (Medicare) Certified? Total Licensed Bed Capacity (12/31/02): 108 Title 19 (Medicaid) Certified? Yes 93 Average Daily Census: Number of Residents on 12/31/02:

************************************ Services Provided to Non-Residents | Age, Sex, and Primary Diagnosis of Residents (12/31/02) | Length of Stay (12/31/02) % Home Health Care Supp. Home Care-Personal Care Supp. Home Care-Household Services No | Developmental Disabilities 1.1 | Under 65 12.9 | More Than 4 Years No | Mental Illness (Org./Psy) 43.0 | 65 - 74 10.8 | Day Services No | Mental Illness (Other) 8.6 | 75 - 84 34.4 | Respite Care No | Mental Illness (Other) 8.6 | 75 - 84 Yes| Alcohol & Other Drug Abuse 0.0 | 85 - 94 Adult Day Care 39.8 | ****************** 2.2 | Full-Time Equivalent No | Para-, Quadra-, Hemiplegic 0.0 | 95 & Over Adult Day Health Care ---- | Nursing Staff per 100 Residents 1.1 | Congregate Meals No | Cancer 1.1 100.0 | (12/31/02) Home Delivered Meals No | Fractures 6.5 | 65 & Over 87.1 |-----No | Cardiovascular Other Meals 10.8 | ----- | RNs No | Cerebrovascular Transportation 5.4 | Sex % | LPNs No | Diabetes Referral Service No | Respiratory 3.2 | ----- | Nursing Assistants, Other Services | Other Medical Conditions 19.4 | Male 41.9 | Aides, & Orderlies 35.2 Provide Day Programming for 58.1 | ----- | Mentally Ill ---- | Female Provide Day Programming for 100.0 | Developmentally Disabled No | 100.0 | ***********************************

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	Medicare (Title 18)			Medicaid (Title 19)			Other			Private Pay			Family Care			Managed Care				
Level of Care	No.	%	Per Diem (\$)	No.	୧	Per Diem (\$)	No.	%	Per Diem (\$)	No.	୍ଚ	Per Diem (\$)	No.	90	Per Diem (\$)	No.	%	Per Diem (\$)	Total Resi- dents	- Of
Int. Skilled Care	0	0.0	0	 1	1.8	114	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	1	1.1
Skilled Care	7	100.0	266	56	98.2	97	5	100.0	97	15	100.0	126	6	100.0	97	3	100.0	368	92	98.9
Intermediate				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Limited Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Personal Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Residential Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Dev. Disabled				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Traumatic Brain In	j 0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Ventilator-Depende	nt 0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Total	7	100.0		57	100.0		5	100.0		15	100.0		6	100.0		3	100.0		93	100.0

Receiving Psychoactive Drugs 64.5

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County: Fond Du Lac MANORCARE HEALTH SERVICES

(Including Deaths)

110 |

% Needing Percent Admissions from: Other Locations Total Number of Admissions

Percent Discharges To:

Private Home/No Home Health
Private Home/With Home Health
Other Nursing Homes
Acute Care Hospitals

Psych. Hosp.-MR/DD Facilities

114 | Continence
| Indwelling Or External Catheter | 4.3 | Receiving Respiratory Care | 6.5 |
Receiving Tracheostomy Care | 0.0 |
Receiving Suctioning | 0.0 |
Receiving Ostomy Care | 1.1 |
Receiving Tube Feeding | 1.1 |
Receiving Tube Feeding | 1.1 |
Receiving Mechanically Altered Diets | 29.0 |
Receiving Mechanical Mechanical Mechanical Mecha Rehabilitation Hospitals 0.0 | 5.5 | Skin Care Other Resident Characteristics Other Locations 7.5 Have Advance Directives
2.2 Medications 35.5 | With Pressure Sores Deaths 93.5 Total Number of Discharges | With Rashes

Selected Statistics: This Facility Compared to All Similar Urban Area Facilities & Compared to All Facilities

		Owne	ership:	Bed	Bed Size:		Licensure:				
	This	Prop	orietary	100	-199	Ski	lled	Ali	l		
	Facility	Peer	Group	Peer Group		Peer Group		Facilities			
	%	90	Ratio	%	Ratio	olo	Ratio	ଚ	Ratio		
Occupancy Rate: Average Daily Census/Licensed Beds	87.0	85.1	1.02	85.5	1.02	86.7	1.00	85.1	1.02		
Current Residents from In-County	73.1	75.4	0.97	78.5	0.93	69.3	1.05	76.6	0.95		
Admissions from In-County, Still Residing	18.4	20.1	0.92	24.7	0.75	22.5	0.82	20.3	0.91		
Admissions/Average Daily Census	121.3	138.3	0.88	114.6	1.06	102.9	1.18	133.4	0.91		
Discharges/Average Daily Census	117.0	139.7	0.84	114.9	1.02	105.2	1.11	135.3	0.86		
Discharges To Private Residence/Average Daily Census	37.2	57.6	0.65	47.9	0.78	40.9	0.91	56.6	0.66		
Residents Receiving Skilled Care	100	94.3	1.06	94.9	1.05	91.6	1.09	86.3	1.16		
Residents Aged 65 and Older	87.1	95.0	0.92	94.1	0.93	93.6	0.93	87.7	0.99		
Title 19 (Medicaid) Funded Residents	61.3	64.9	0.94	66.1	0.93	69.0	0.89	67.5	0.91		
Private Pay Funded Residents	16.1	20.4	0.79	21.5	0.75	21.2	0.76	21.0	0.77		
Developmentally Disabled Residents	1.1	0.8	1.36	0.6	1.70	0.6	1.90	7.1	0.15		
Mentally Ill Residents	51.6	30.3	1.70	36.8	1.40	37.8	1.36	33.3	1.55		
General Medical Service Residents	19.4	23.6	0.82	22.8	0.85	22.3	0.87	20.5	0.94		
Impaired ADL (Mean)	61.3	48.6	1.26	49.1	1.25	47.5	1.29	49.3	1.24		
Psychological Problems	64.5	55.2	1.17	53.4	1.21	56.9	1.13	54.0	1.19		
Nursing Care Required (Mean)	5.9	6.6	0.89	6.8	0.86	6.8	0.87	7.2	0.82		